

Pgogy Webstuff Ltd.

Registered company number:10681846

Quality Assurance Policy

Version 1.0

Last updated 5 February 2024

Pgogy Webstuff was established in 2017 to provide elearning and technological outfitting services to the education, government, and charitable sectors.

Quality is important to our business because we value our customers as well as all other stakeholders. We strive to provide our customers with products and services which meet and exceed their expectations. We aim to work to build towards the best public good possible, by building to the highest standards, and to release openly when possible and appropriate.

We are committed to continuous improvement and have established a Quality Management System which provides a framework for continuously measuring and improving quality performance. A publicly available annual report on our work facilitates reflection.

We have the following policies and procedures in place to support us in our quality goals and align with our quality system:

- Regular gathering and monitoring of customer feedback
- A strict corrective and preventative action procedure
- Continuous training and development of employees
- Measurable quality objectives which reflect our business aims
- Management reviews of customer feedback

The Director has ultimate responsibility for quality, but we ensure the whole team understands their responsibilities within their own areas of work to help ensure that quality is embedded within the whole company.